



COVID-19 POLICY

The safety of our guests is of paramount importance to us. We will do everything we can to ensure all guests have a safe and pleasant stay and will take every precaution to prevent any contamination or spread of COVID-19 whilst abiding by WA Covid-19 health advice and warnings.

To assist us in providing a safe and COVID free accommodation guests and visitors must communicate any COVID related health concerns, before, during and after their stay.

GUESTS and VISITORS entering Carpe Diem South who have COVID-19

Carpe Diem South's holiday homes are not to be used as a quarantine or isolation facility at any time. Any guest or visitor who knowingly enters the property with COVID-19 must leave immediately and contact the **property owner on 0403 346 348** and notify them of the date, length of time, amenities used, and any close contacts staying at the property.

If a guest is sick whilst staying at Carpe Diem South

If a guest develops symptoms of COVID-19, such as fever, dry cough, or tiredness, they must notify the property owner and seek medical advice by contacting local health authorities.

The guest should isolate from others, including fellow travellers. If the guest cannot be isolated or staff need to enter the room, the ill person should put on a medical mask, and people nearby should also wear a mask. If the medical mask cannot be tolerated by the ill person, then he or she should cough or sneeze into a bent elbow or use tissues to cover the mouth and discard the tissue immediately into a closed waste bag and wash hands with soap.

COVID cleaning / property closure

In the unfortunate event that a guest has tested positive to COVID-19 whilst staying at the property we will perform a COVID specific deep clean and temporarily close the property. Additional cleaning costs may be sought from the guests to recover additional cleaning expenses.

Guests who are due to arrive within 48 hours of a deep clean will be notified and have the choice to either still arrive, cancel, or allow us to find alternative suitable accommodation arrangements.

Thank you for your cooperation and understanding.

Carolyn Baker
0403 346 348